HR Services Index

Accident and illness management outsourcing

We take care of your accident and illness management

The accident and illness management process is laborious and multiple jobs have to be performed and coordinated, despite modern software. We assume responsibility for numerous administrative tasks and create scope for long-term measures to reduce the frequency and length of staff shortages, so that you can invest your time in the activities that really matter, such as looking after your employees.

Do you lose track of which parties have to be informed and coordinated in the event of accidents and illness, or do you regularly fail to meet various deadlines? Our accident and illness management outsourcing service can help you with this process when you outsource numerous activities to HR Campus and let us take care of your administrative worries.

Jobs such as checking notification of losses and transmission to the insurer, monitoring, requesting or following up confirmation of resumption of work or missing doctor's certificates, checking daily allowance calculations and notifying the pension fund of inability to work are just some of the many jobs that you relinquish to us. The various parties' responsibilities are defined in a detailed service level agreement, guaranteeing adherence to deadlines and a seamless process. You are still informed of every case so that you don't lose contact with your employees and you can support them as much as possible.

Our accident and illness management outsourcing is based on the <u>ASSEPRO.online</u> solution from ASSEPRO AG and <u>UKA</u> from the HRM Systems AG. This innovative digital solutions allows consistent online processing of cases until closure through automated work processes.

Our accident and illness management includes



Highlights

- Professional and efficient accident and illness administration management
- Various data and information checks throughout the process
- Insurance contact person for administrative handling of cases
- Coordination of various third parties
- Updating of system parameters in accordance with insurance policies
- Languages: German, English and French

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- control and transmission of loss notifications and doctor's certificates (personal insurers and pension funds)
- · dispatch of pharmacist's certificate and accident certificate to company
- monitoring, requesting and following up certificates in the event of inability to work
- · informing third parties of scope of cover
- · checking and correction of daily allowance calculations
- · insurance contact person for loss notifications
- · generation of loss of wage reports
- · recording exemption from contributions in payroll system
- · case closure
- · software maintenance
- · updating of parameters in accordance with insurance policies
- · provision of general standard evaluations
- guaranteeing security of system data during contract term and subject to the statutory retention period

