Campus Workflow & Ticketing SaaS

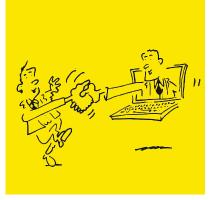## The software-service package for workflow and ticketing

HR processes are dynamic and subject to constant change. From a simple employee request, through classic administrative processes, such as a change of employment grade, to the complex, interdepartmental onboarding process, it is important to ensure that all relevant steps are performed and legal principles are adhered to.

Use an employee portal with smart ticketing to improve your HR service and reduce your use of resources, so you can spend more time on value-added tasks. A knowledge database can massively reduce the number of requests to HR. It allows employees to find the information they need in seconds. And all this 24 hours a day – at home or in the office, on the PC or via mobile.

If applications are submitted or questions remain unanswered, they are forwarded to the correct contacts in HR from the outset and are allocated a priority and deadline for processing. For employees, this means faster replies, transparency about the current status of processing and thus a higher satisfaction!

Our solution also makes it easy to produce workflows for controlling the various HR administrative processes in an uncomplicated manner. From tasks triggered by the birth of an employee's child through sabbaticals to the onboarding process – the potential applications are unlimited. It allows you to simplify administrative processes between many participants without mountains of paperwork and check lists, making them more efficient without losing flexibility.

Book the service package

Highlights

- Target-group-specific landing pages and knowledge bases
- Definition of SLAs and easy reporting of SLA compliance
- Dedicated onboarding landing pages for the integration of future employees
- Integration into Campus Dossier
- Flexible authorization concept
- Software from the cloud – ready to run

In contrast to a conventional software contract, a software-as-a-service (SaaS) contract is directly with the provider – in this case HR Campus – not with the developer. You will benefit from a better, fuller and faster service. Technical and legal patches are regularly updated. We monitor your systems directly and, in the event of a problem, we support you in accordance with our service level agreement (SLA). With SaaS you get cutting-edge HR solutions directly from the cloud – personalized for you and your company. You don't have to worry about updates of changes in legislation. HR Campus can provide you with personal support at any time.

HR Campus

HAPPY
EMPLOYEE,
HAPPY
COMPANY.

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